

## **PSJ18 WALGREENS Opp Exh 16**

Message

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**From:** Coughlin, Daniel M. [dan.coughlin@walgreens.com]  
**Sent:** 8/3/2010 1:05:17 PM  
**To:** Ranick, Marcella F. [marcie.ranick@walgreens.com]  
**CC:** Martin, Barbara A. [barb.martin@walgreens.com]; Murray Jr, Denman D. [denman.murray@walgreens.com]; Peters, Gary A. [gary.peters@walgreens.com]; Pinon, Dwayne A. [dwayne.pinon@walgreens.com]; Svihra, Edward J. [ed.svihra@walgreens.com]; Jacobs, Robert C. [robbie.jacobs@walgreens.com]; Gorman, Timothy J. [tim.gorman@walgreens.com]; Khanna, Rakesh [rakesh.khanna@walgreens.com]; Stahmann, Eric A. [eric.stahmann@walgreens.com]  
**Subject:** Re: Suspicious Controlled Drug Orders  
**Attachments:** image3.Gif; image4.Gif; image1.Gif; image2.Gif; image0.Gif

Travelling and unable to view. Some brief question though:

1. I recall the old paper report as being inches thick. This was replaced by same data on disc and eventually electronic transmission. We were instructed in 1985 not to review or contact anyone on the data. Who from your group has been reviewing the data collected for the past twenty-five years?

2. Doesn't the new program stop the release of suspicious quantity? Wouldn't this give your team more time or ability for whatever review would be performed? At present is anyone doing any review on what would be considered suspicious quantities that are physically ordered and are releasing to stores?

----- Original Message -----

**From:** Marcie Ranick  
**Sent:** 08/03/2010 12:38 PM CDT  
**To:** Dan Coughlin  
**Cc:** Barb Martin; Denman Murray; Gary Peters; Dwayne Pinon; Ed Svihra; Robbie Jacobs; Tim Gorman; Rakesh Khanna; Eric Stahmann  
**Subject:** Re: Suspicious Controlled Drug Orders

Dan - in addition to the issues sent previously, the screens below show a discrepancy in the data which is compiled in the new ADR4 -

Threshold Violations program compared to the existing Suspicious Controlled Drug "Trigger" data, which is currently on Mobius and is sent to the DEA on a monthly basis. From these screens, you can see that the new Threshold Violations report does not match the data on Mobius Suspicious Controlled Drug Orders .

While it is understood that the new calculations will offer different results, it is apparent that the Mobius report will continue to list potential suspicious activity that is not addressed in the new ADR4 system. From this perspective, we believe that the new system should be tested further and enhanced to provide broader coverage of controlled substance activity.

Although we will continue to explore the issues and results of the new system, we are not equipped to handle the 389+ pages of ADR4 data which are compiled nationwide each week. Is there a resource available in your department for data analysis?

Please let me know if you have any questions, or would like to discuss. I would be happy to set up a meeting to discuss full rollout, a date for the discontinuation of the monthly Mobius CD-disc distribution, and subsequent monitoring and reporting from the new system.

Confidential - this report and its content is intended for restricted Walgreens internal distribution only.

5750 Terminal - ADR4 (Session II)

File Edit Disconnect Script View Settings Go IntraNet Help

ORP0312 QPADEV000G RANICK 11:06:19 8/03/10  
THRESHOLD VIOLATIONS-MONTHLY SUSPICIOUS ORDER

Month of (MM/YY): 610 Month Start Date (MM/DD/YY) : 6/01/10  
Month End Date (MM/DD/YY) : 6/30/10

05646

| ? Dist. | Store | User | WIC #  | Item Description                  | Order Date | Rsn Cd |
|---------|-------|------|--------|-----------------------------------|------------|--------|
| _ 00194 | 05646 |      | 532549 | OXYCODONE 20MG/ML SOLN (LAN)+30ML | 6/30/10    | T      |

+

X=Select  
F3=Exit F6=Prev Month F7=Next Month  
Scan limit reached - ROLLUP to scan further records.

Ready 4, 22

start [Icons] [Taskbar Icons] 11:06 AM

5250 Terminal - ADR4 (Session II)

File Edit Disconnect Script View Settings Go IntraNet Help

ORP0312 QPADEV000G RANICK 11:07:14 8/03/10  
THRESHOLD VIOLATIONS-MONTHLY SUSPICIOUS ORDER

Month of (MM/YY): 710 Month Start Date (MM/DD/YY) : 7/01/10  
Month End Date (MM/DD/YY) : 7/31/10

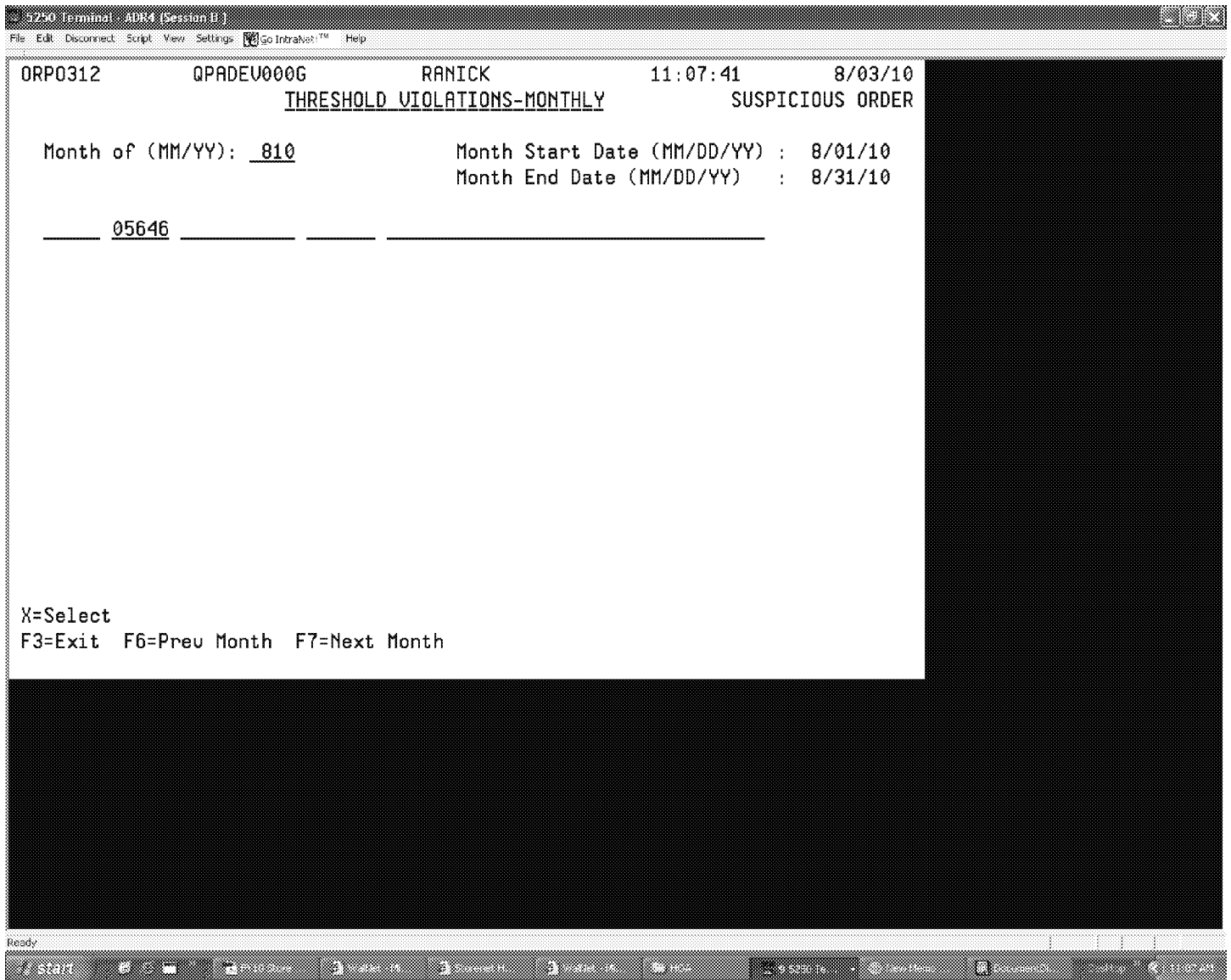
05646

| ? Dist. | Store | User | WIC #  | Item Description             | Order Date | Rsn Cd |
|---------|-------|------|--------|------------------------------|------------|--------|
| _ 00194 | 05646 |      | 679658 | HYDROMET SYRUP (ALP) + 473ML | 7/29/10    | I      |

X=Select  
F3=Exit F6=Prev Month F7=Next Month  
Scan limit reached - ROLLUP to scan further records.

Ready

start [Icons] [Taskbar Icons] 11:07 AM



DocumentDirect [mobius\_rds@waggreens.com: CD500026 (08/02/2010 08:11:15 AM)]

File Edit View Script Policy Options Window Help

DATE 08/02/10

SUSPICIOUS CONTROL DRUG ORDERS FOR MONTH OF 07/2010  
FOR WAREHOUSE 026  
2370 E MAIN ST WOODLAND CA  
WAREHOUSE DEA # RU0204026

WALGREEN STORE NO

DEA NO.

STORE ADDRESS

05646

BU6761084

820 S HWY 160 PAHRUMP NV 89048

WALGREEN ITEM NO.

DESCRIPTION:

UPC NUMBER

NDC NUMBER

AVE ORDER \* DEA FACTOR = TRIGGER

532538

MORPHINE SULF 20MG/ML (LAN) + 30ML

30527142536

00527142536

5 3.0 15.0

DC

DATE ORDERED

QUANTITY

026

05/13/10

11

026

05/06/10

14

TOTAL ORDERED

25

166.66 %

026

04/29/10

4

026

04/15/10

7

026

04/08/10

5

TOTAL ORDERED

16

106.66 %

WALGREEN ITEM NO.

DESCRIPTION:

UPC NUMBER

NDC NUMBER

AVE ORDER \* DEA FACTOR = TRIGGER

564860

MORPHINE SULF 100MG CR+TAB (WT) 100

30591351401

00591351401

3 3.0 9.0

DC

DATE ORDERED

QUANTITY

026

07/07/10

4

026

07/29/10

2

026

07/22/10

5

026

07/15/10

3

026

07/01/10

2

TOTAL ORDERED

16

177.77 %

026

05/13/10

9

026

05/06/10

7

TOTAL ORDERED

16

177.77 %

026

04/29/10

2

026

04/22/10

1

026

04/08/10

4

026

04/01/10

6

TOTAL ORDERED

13

144.44 %

026

03/25/10

1

026

03/11/10

1

026

03/04/10

8

TOTAL ORDERED

10

111.11 %

026

02/25/10

7

026

02/18/10

4

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start [Taskbar icons: P10 Store, Walgreen, Internet H., Walgreen, HCA, 3.2550 To..., Case Files, DocumentD..., 11:10 AM]

DocumentDirect - [mobius\_rds.walgreens.com: CD500026 (08/02/2010 08:11:15 AM)]

File Edit View Script Policy Options Window Help

WAREHOUSE DEA # RU0204026

|                            |                      |   |       |
|----------------------------|----------------------|---|-------|
| WALGREEN STORE NO<br>05646 | DEA NO.<br>BU6761084 | STORE ADDRESS<br>820 S HWY 160 PAHRUMP NV | 89046 |
|----------------------------|----------------------|---|-------|

|                             |   |                           |                           |                  |                     |                 |
|-----------------------------|---|---------------------------|---------------------------|------------------|---------------------|-----------------|
| WALGREEN ITEM NO.<br>682971 | DESCRIPTION:<br>OXYCODONE HCL 30MG TAB (ACT)+ 100 | UPC NUMBER<br>35215221502 | NDC NUMBER<br>52152021502 | AVE ORDER *<br>8 | DEA FACTOR =<br>3.0 | TRIGGER<br>24.0 |
|                             | DC  | DATE ORDERED              | QUANTITY                  |                  |                     |                 |
|                             |   | TOTAL ORDERED             | 46                        | 191.66 %         |                     |                 |
|                             | 026   | 03/25/10                  | 5                         |                  |                     |                 |
|                             | 026   | 03/18/10                  | 11                        |                  |                     |                 |
|                             | 026   | 03/11/10                  | 11                        |                  |                     |                 |
|                             | 026   | 03/04/10                  | 12                        |                  |                     |                 |
|                             |   | TOTAL ORDERED             | 39                        | 162.50 %         |                     |                 |

|                             |   |                           |                           |                  |                     |                 |
|-----------------------------|---|---------------------------|---------------------------|------------------|---------------------|-----------------|
| WALGREEN ITEM NO.<br>682972 | DESCRIPTION:<br>OXYCODONE HCL 15MG TAB (ACT) +100 | UPC NUMBER<br>35215221402 | NDC NUMBER<br>52152021402 | AVE ORDER *<br>9 | DEA FACTOR =<br>3.0 | TRIGGER<br>27.0 |
|                             | DC  | DATE ORDERED              | QUANTITY                  |                  |                     |                 |
|                             | 026   | 07/29/10                  | 13                        |                  |                     |                 |
|                             | 026   | 07/22/10                  | 5                         |                  |                     |                 |
|                             | 026   | 07/15/10                  | 6                         |                  |                     |                 |
|                             | 026   | 07/08/10                  | 21                        |                  |                     |                 |
|                             | 026   | 07/01/10                  | 11                        |                  |                     |                 |
|                             |   | TOTAL ORDERED             | 56                        | 207.40 %         |                     |                 |
|                             | 026   | 05/11/10                  | 9                         |                  |                     |                 |
|                             | 026   | 05/27/10                  | 14                        |                  |                     |                 |
|                             | 026   | 05/20/10                  | 28                        |                  |                     |                 |
|                             | 026   | 05/13/10                  | 21                        |                  |                     |                 |
|                             | 026   | 05/06/10                  | 15                        |                  |                     |                 |
|                             |   | TOTAL ORDERED             | 87                        | 322.22 %         |                     |                 |
|                             | 026   | 04/29/10                  | 6                         |                  |                     |                 |
|                             | 026   | 04/22/10                  | 3                         |                  |                     |                 |
|                             | 026   | 04/08/10                  | 14                        |                  |                     |                 |
|                             | 026   | 04/01/10                  | 13                        |                  |                     |                 |
|                             |   | TOTAL ORDERED             | 36                        | 133.33 %         |                     |                 |
|                             | 026   | 03/25/10                  | 7                         |                  |                     |                 |
|                             | 026   | 03/18/10                  | 3                         |                  |                     |                 |
|                             | 026   | 03/11/10                  | 10                        |                  |                     |                 |
|                             | 026   | 03/04/10                  | 12                        |                  |                     |                 |
|                             |   | TOTAL ORDERED             | 32                        | 118.51 %         |                     |                 |
|                             | 026   | 02/25/10                  | 18                        |                  |                     |                 |
|                             | 026   | 02/18/10                  | 9                         |                  |                     |                 |

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Manager, Pharmacy Loss Prevention  
847-964-4193  
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Dan Coughlin/LOG/Walgreens

07/27/2010 12:51 PM

To Marcie Ranick/Corp/Walgreens@Walgreens, Barb  
Martin/Corp/Walgreens@Walgreens  
cc Dwayne Pinon/Corp/Walgreens@Walgreens, Denman  
Murray/Corp/Walgreens@Walgreens, Robbie  
Jacobs/Corp/Walgreens@Walgreens, Tim  
Gorman/Corp/Walgreens@Walgreens, Ed  
Svihra/Corp/Walgreens@Walgreens

Subject Suspicious Control Drugs

The DEA asked us in 2009 to stop what was considered suspicious drug shipments to any of our stores. This would replace the current program where we would send the DEA diversion offices records on disks of what these same transactions were. I believe we have been testing the program that would stop orders considered suspicious in Las Vegas for some time.

Based on the results of Las Vegas, are we ready to roll out chain wide to meet the DEA requirements? From our division, we support the program if tests results have yielded the control of orders while not missing customers' script fills. Our concern is that the DEA could walk into a DC and discuss our inability to have the process in place after their request was made last year.

Any issues that would prevent presentation to the Market Pharmacy Directors and Executive group for pharmacies so they are aware of the changes before chain wide roll out?